

“We Know You Best!



Choose **VA**

for Your Quality, Comprehensive Care.”

Your VA

- ❖ is accredited by Joint Commission and reviewed by Office of Inspector General (OIG).
- ❖ understands Veterans better. Staff are specifically trained to provide quality, safe care to those who have served and specialize in Veteran health issues.
- ❖ offers a Whole Health approach to care to help optimize your health goals and outcomes and incorporate integrated therapies which include yoga, tai chi, and more.
- ❖ offers specialized counseling for military-related issues and mental health conditions such as Post Traumatic Stress Disorder (PTSD), Substance Abuse, or Military Sexual Trauma (MST).
- ❖ exceeds private sector benchmarks for Preventive Health and Chronic Disease Prevention.
- ❖ involves Veterans and captures the Voice of the Veteran as we work to improve care and services.
- ❖ continues to receive high patient satisfaction in comprehensive care and services.
- ❖ is recognized nationally for successfully ending Veteran homelessness!
- ❖ provides continuity and coordination of care through the shared electronic medical records and other mechanisms in place for your providers to work together for you.
- ❖ has top-notch information technology through telehealth (virtual care), mobile phone applications, and MyHealtheVet, allowing you to receive care closer to your home, or in the comfort of your home!
 - ❖ VEText – A text comes to your phone to remind you of an upcoming appointment.
 - ❖ Open Slot Management – through VEText, Veterans may be given an option of an earlier appointment if a Veteran cancels his/her appointment.
 - ❖ Veterans’ health records from the community easily shared with VA Medical Centers when community providers participate in the Veterans Health Information Exchange (VHIE) program.
- ❖ provides better access to Primary Care and Specialty Care and can help you coordinate multiple appointments for the same day, under one roof. This includes labs, x-ray, primary care, pharmacy and some specialty care appointments!

We encourage you to visit our [A-Z List of Services](#) to learn why choosing the VA may be your best option for quality, comprehensive care.