



County of Antrim 911 Board

P.O. Box 568
Bellaire, Michigan 49615

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www.antrimcounty.org

Sheriff Daniel S. Bean
911 Board Chairman

William "Bill" Drollinger
Citizen At Large
Vice Chairman

Leslie Meyers
Emergency Management
Secretary

Brenda Ricksgers
County Commissioner

Lt Jason Nemecek
Michigan State Police

Burt Thompson
Road Commission Engineer

Michael Bertram
Citizen At Large

Wendy Dawson
Citizen At Large

Pete Vandenberg
ACES Representative

Date: **July 9, 2019**
To: **911 Board Members**
From: **Chairman Daniel S. Bean, Sheriff**
Re: **Meeting Notice**

The 911 Board is scheduled to meet on
DRAFT
July 10 @ 1:00 p.m.

Antrim County Building,
203 E. Cayuga St., 2nd Floor Room 211
Bellaire, Michigan 49615

Agenda Items include:

- * Call to Order
- * Approval of Agenda
- * Public Comment
- * Meeting Minutes Approval May 2019
- * Financial Report
 - ◇ May-June 2019
- * New Business
 - ◇ Fire Protocol Cards
 - ◇ BDA in large structures discussion
 - ◇ 2020 Budget
- * Old Business
 - ◇ NextGen 9-1-1 Update
 - ◇ MCT Update
 - ◇ Paging Update
- * Communications
- * Operations Update
- * Next Meeting: September 4, 2019 1:00 p.m.

**Antrim County 911 Board
Meeting Minutes
5/15/2019 – Rescheduled from 5/8/19**

Present: Dan Bean, Leslie Meyers, Brenda Ricksgers, Mike Bertram (arrived at 1:19), Bill Drollinger, Pete Vandenberg, Burt Thompson

Absent: Lt. Harris. Wendy Dawson, Pete Vandenberg

Others Present: Mike Gank, Ed Boettcher, Mark Haynes,

Call to Order:

Chairman Bean called the meeting to order at 1:05 pm.

Approval of Agenda:

Motion by Thompson, supported by Meyers to approve the agenda as presented. Motion Carried Unanimously.

Public Comment: Sheriff Bean apologies for the need to reschedule the meeting and thanked everyone for their attendance today.

Approval of Minutes: The minutes for the March meeting will be considered at the next meeting.

Financial Reports:

Gank presented Accounts 259, 261 and 262 for March and April 2019. He noted that training funds are being used and overtime is up. 24 hours of training are required for all dispatchers over a 2 year period.

Motion by Meyers, supported by Drollinger to approve the March and April 2019 Financials for all three accounts as presented. Motion Carried Unanimously.

New Business:

- **Administrative Assistant for 911** – With the difficulties in keeping Dispatch at full staff, Mike Gank is requesting a part-time temporary employee to assist with the administrative duties required for the department. He envisions a 2 year temporary part-time assignment. This will allow the department to become fully staffed. Currently Mike spends a large share of his time working the dispatch console. Discussions took place of possible sources for the position and included consideration of a criminal justice student.

Motion by Meyers, supported by Drollinger to direct Mike Gank to meet with HR to create a job description for discussion at the July meeting. Motion Carried Unanimously.

- **Double Paging – Banks Township** – Banks Township has requested that Dispatch double page them due to clarity issues. The Board chose to table the issue and direct it to the standing Technology Committee.

Old Business:

- **Rescue Paging Update**

The final draft policy is in the works. This will allow the County to continue with their status quo and it appears it will help out several other counties as well. As the County currently uses the EMD – Emergency Medical Dispatch protocol, Mancelona and Bellaire fire were able to positively address the concerns of MedControl.

- **PFN/Viper/Furniture Update**

The cut-over from the phone companies is almost complete with the exception of ATT. They appear to be dragging their feet as they are receiving technical surcharge funds each month that they have calls on that line.

- **Carpet/Furniture Update**

Electrical is complete. Carpet is being installed today and the furniture arrived a week ahead of time. Due to space limitations it is being stored in a county trailer.

- **MCT Update**

Police departments have received their hardware. Elk Rapids is complete. We have been using East Jordan Mobile for the installs but they are backed up by 6-8 weeks. Grand Traverse mobile is also backed up if work is to be performed at their location. If space is provided, they can get right on it. They are, however, about twice the price as EJ (\$300 verses \$637).

Motion by Meyers, supported by Thompson to split to commit to split the cost with the remaining 4 Police installs for a total of \$637 from 911 to expedite the installation. Motion Carried with Drollinger abstaining.

- **Adam West Update**

The Board of Commissioners declined to sign the lease for the McKinney Tower. The Sheriff recommends no longer negotiating with American Tower. It is estimated that an engineering/propagation study will cost approximately 30 – 40 k.

Motion by Drollinger, supported by Bertram to prepare an RFP for a propagation and engineering study for the 73 acre Densmore property off Park Road in Echo Township - 05-05-028-006-00). Motion Carried unanimously.

- **MPSCS Update:** 800 paging is working. It does tell you when you don't have a signal. Per Drollinger, this isn't the golden egg as the battery life is only about 12 hours. Elmira/Warner is using 800 paging for their Otsego side of response. We will hook them up for the Antrim side of response as soon as 911 is fully put back together again. Banks Township is extremely interested in joining as the clarity is so much better. The study currently being performed by Antrim County is almost complete – Central Lake still needs study. TAA has asked to be wants in next.

Communications and Operations:

2 dispatchers down with one in training. Will begin a recruitment push within the next few weeks. Thompson stated that they have been waiting a year for Frontier to finish their fiber update on the Bellaire Hwy – they are almost complete.

Full Scale Active Assailant Exercise on June 19 at Central Lake High School.

Meeting Adjourned at 1:58 pm

Next meeting – July 10, 2019 at 1:00 pm.

Respectfully Submitted,

Leslie Meyers, 911 Secretary

PERIOD ENDING 06/30/2019

GL NUMBER	DESCRIPTION	2019 AMENDED BUDGET	YTD BALANCE 06/30/2019	ACTIVITY FOR MONTH 06/30/2019	AVAILABLE BALANCE	% BDGT USED
Fund 259000 - 911 - TRAINING						
Revenues						
Dept 000						
259000-000-400.000	REVENUE CONTROL	9,900.00	5,774.00	5,774.00	4,126.00	58.32
259000-000-400.700	REVENUE - EXPENDITURE CREDIT	0.00	0.00	0.00	0.00	0.00
259000-000-665.000	INTEREST EARNED INVEST & CDS	0.00	72.26	0.00	(72.26)	100.00
259000-000-698.001	UNREALIZED GAIN/LOSS	0.00	(5.10)	0.00	5.10	100.00
Total Dept 000		9,900.00	5,841.16	5,774.00	4,058.84	59.00
TOTAL REVENUES		9,900.00	5,841.16	5,774.00	4,058.84	59.00
Expenditures						
Dept 348 - E-911 OPERATIONS						
259000-348-705.001	WAGES - SERGEANTS	0.00	0.00	0.00	0.00	0.00
259000-348-705.003	WAGES - DISPATCHERS	2,900.00	0.00	0.00	2,900.00	0.00
259000-348-708.000	WAGES - PART TIME	0.00	0.00	0.00	0.00	0.00
259000-348-709.000	OVERTIME AND HOLIDAY	0.00	0.00	0.00	0.00	0.00
259000-348-715.000	FICA - COUNTY SHARE	0.00	0.00	0.00	0.00	0.00
259000-348-725.000	TRAINING	6,000.00	7,012.52	724.01	(1,012.52)	116.88
259000-348-802.000	CONTRACTUAL SERVICES	0.00	0.00	0.00	0.00	0.00
259000-348-861.000	TRAVEL	1,000.00	424.56	0.00	575.44	42.46
259000-348-865.000	GAS AND OIL	0.00	0.00	0.00	0.00	0.00
Total Dept 348 - E-911 OPERATIONS		9,900.00	7,437.08	724.01	2,462.92	75.12
TOTAL EXPENDITURES		9,900.00	7,437.08	724.01	2,462.92	75.12
Fund 259000 - 911 - TRAINING:						
TOTAL REVENUES		9,900.00	5,841.16	5,774.00	4,058.84	59.00
TOTAL EXPENDITURES		9,900.00	7,437.08	724.01	2,462.92	75.12
NET OF REVENUES & EXPENDITURES		0.00	(1,595.92)	5,049.99	1,595.92	100.00
BEG. FUND BALANCE		16,047.49	16,047.49			
END FUND BALANCE		16,047.49	14,451.57			

User: gankm

DB: Antrim County

PERIOD ENDING 06/30/2019

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GL NUMBER	DESCRIPTION	2019 AMENDED BUDGET	YTD BALANCE 06/30/2019	ACTIVITY FOR MONTH 06/30/2019	AVAILABLE BALANCE	% BDGT USED
Fund 261000 - E-911 OPERATING						
Revenues						
Dept 000						
261000-000-400.700	REVENUE - EXPENDITURE CREDIT	0.00	0.00	0.00	0.00	0.00
261000-000-403.000	CURRENT TAX COUNTY	840,451.00	831,267.65	0.00	9,183.35	98.91
261000-000-407.000	DELINQUENT TAX COUNTY	50,000.00	53,912.70	0.00	(3,912.70)	107.83
261000-000-412.000	DDA RECAPTURE REIMBURSEMENT	0.00	0.00	0.00	0.00	0.00
261000-000-417.000	PERSONAL PROP. TAX-COUNTY PORTION	35,000.00	37,589.36	0.04	(2,589.36)	107.40
261000-000-423.000	INDUSTRIAL FACILITIES TAX	350.00	1,780.53	0.00	(1,430.53)	508.72
261000-000-424.000	COMM FOREST RESR-CO PORTION	50.00	63.38	0.00	(13.38)	126.76
261000-000-424.010	COMMERCIAL FOREST STUMPAGE FEE	0.00	0.00	0.00	0.00	0.00
261000-000-425.002	P.I.L.T.	3,500.00	3,059.02	0.00	440.98	87.40
261000-000-426.010	SUMMER TAX INTEREST	0.00	91.86	0.00	(91.86)	100.00
261000-000-441.000	LOCAL CMMNTY-STBILZTN SHR TAX-2014 PA 80	0.00	9,777.64	5,139.48	(9,777.64)	100.00
261000-000-464.000	911 TELEPHONE SURCHARGE	0.00	0.00	0.00	0.00	0.00
261000-000-544.031	PASS THRU EQUIPMENT GRANT	0.00	0.00	0.00	0.00	0.00
261000-000-606.070	LEIN REVENUE (DRUNK DRIVING CASEFLOW AST	1,000.00	0.00	0.00	1,000.00	0.00
261000-000-665.000	INTEREST EARNED INVEST & CDS	6,500.00	8,328.67	0.00	(1,828.67)	128.13
261000-000-687.000	REFUNDS MISC	0.00	0.00	0.00	0.00	0.00
261000-000-689.000	INSURANCE & SECURITY BOND PREMIUMS	0.00	0.00	0.00	0.00	0.00
261000-000-689.003	WORKERS' COMP. DIVIDEND	0.00	0.00	0.00	0.00	0.00
261000-000-698.001	UNREALIZED GAIN/LOSS	180.00	(442.08)	0.00	622.08	(245.60)
261000-000-699.101	FROM GENERAL FUND	0.00	0.00	0.00	0.00	0.00
Total Dept 000		937,031.00	945,428.73	5,139.52	(8,397.73)	100.90
TOTAL REVENUES		937,031.00	945,428.73	5,139.52	(8,397.73)	100.90
Expenditures						
Dept 348 - E-911 OPERATIONS						
261000-348-705.001	WAGES - SERGEANTS	54,586.22	25,358.95	4,232.00	29,227.27	46.46
261000-348-705.002	WAGES - LEAD DISPATCH SUPERVISOR	42,777.00	19,544.80	3,249.40	23,232.20	45.69
261000-348-705.003	WAGES - DISPATCHERS	298,826.00	132,862.87	21,562.91	165,963.13	44.46
261000-348-709.000	OVERTIME AND HOLIDAY	39,015.00	43,821.34	8,386.06	(4,806.34)	112.32
261000-348-710.001	PER DIEM - REGULAR	500.00	0.00	0.00	500.00	0.00
261000-348-714.000	EMPLOYEE ANNUITY BENEFIT	9,000.00	0.00	0.00	9,000.00	0.00
261000-348-715.000	FICA - COUNTY SHARE	32,571.00	16,853.05	2,803.84	15,717.95	51.74
261000-348-716.000	HEALTH INSURANCE	110,000.00	47,321.50	8,172.09	62,678.50	43.02
261000-348-716.008	DELTA DENTAL INSURANCE	11,280.00	3,529.45	601.43	7,750.55	31.29
261000-348-718.000	RETIREMENT - COUNTY SHARE	79,449.00	30,298.68	5,170.58	49,150.32	38.14
261000-348-719.000	OTHER FINGE - AD&D ETC.	5,095.00	2,513.77	403.88	2,581.23	49.34
261000-348-721.000	PERSONAL LEAVE	5,000.00	0.00	0.00	5,000.00	0.00
261000-348-722.000	UNEMPLOYMENT	0.00	0.00	0.00	0.00	0.00
261000-348-724.000	WORKERS' COMPENSATION	4,575.00	2,287.50	0.00	2,287.50	50.00
261000-348-725.000	TRAINING	4,000.00	2,937.90	489.90	1,062.10	73.45
261000-348-725.001	TRAINING-TESTING NEW HIRE APPLICANTS	800.00	800.00	0.00	0.00	100.00
261000-348-727.000	SUPPLIES - OFFICE	0.00	86.89	86.89	(86.89)	100.00
261000-348-727.015	SOFTWARE & LICENSES	0.00	0.00	0.00	0.00	0.00
261000-348-741.000	OPERATING SUPPLIES	5,000.00	1,908.51	130.90	3,091.49	38.17
261000-348-742.000	UNIFORMS	2,000.00	1,132.43	455.94	867.57	56.62
261000-348-802.000	CONTRACTUAL SERVICES	0.00	0.00	0.00	0.00	0.00
261000-348-802.213	SERVICES - PROFESSIONAL FEES	0.00	0.00	0.00	0.00	0.00
261000-348-807.000	DUES & SUBSCRIPTIONS	2,600.00	0.00	0.00	2,600.00	0.00
261000-348-851.000	RADIO MAINTENANCE	15,000.00	4,614.70	0.00	10,385.30	30.76

User: gankm

PERIOD ENDING 06/30/2019

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GL NUMBER	DESCRIPTION	2019 AMENDED BUDGET	YTD BALANCE 06/30/2019	ACTIVITY FOR MONTH 06/30/2019	AVAILABLE BALANCE	% BDGT USED
Fund 261000 - E-911 OPERATING						
Expenditures						
261000-348-855.000	TELEPHONE	28,000.00	7,675.84	1,498.55	20,324.16	27.41
261000-348-861.000	TRAVEL	1,000.00	408.72	0.00	591.28	40.87
261000-348-865.000	GAS AND OIL	0.00	0.00	0.00	0.00	0.00
261000-348-901.000	PRINTING AND PUBLISHING	0.00	0.00	0.00	0.00	0.00
261000-348-921.000	ELECTRIC	2,000.00	352.35	113.49	1,647.65	17.62
261000-348-922.000	GAS	0.00	0.00	0.00	0.00	0.00
261000-348-933.001	EQUIPMENT MAINTENANCE	10,000.00	1,010.00	0.00	8,990.00	10.10
261000-348-933.002	EQUIP. MAINT. AGREEMENTS	36,800.00	30,248.40	0.00	6,551.60	82.20
261000-348-933.005	SOFTWARE MNT-ANNUAL COST - LICENSED	60,250.00	0.00	0.00	60,250.00	0.00
261000-348-933.006	SOFTWARE SUB-ANNUAL COST -SERV OFFSITE	10,550.00	4,164.95	792.00	6,385.05	39.48
261000-348-941.000	RENT EQUIP. LEASE	31,400.00	9,124.44	965.00	22,275.56	29.06
261000-348-980.000	EQUIPMENT-E911 OPERATING	11,000.00	8,149.87	0.00	2,850.13	74.09
Total Dept 348 - E-911 OPERATIONS		913,074.22	397,006.91	59,114.86	516,067.31	43.48
Dept 901 - CAPITAL OUTLAY						
261000-901-980.348	CAPITAL OUTLAY-911 OPERATING	316,563.79	70,591.67	1,726.86	245,972.12	22.30
Total Dept 901 - CAPITAL OUTLAY		316,563.79	70,591.67	1,726.86	245,972.12	22.30
TOTAL EXPENDITURES		1,229,638.01	467,598.58	60,841.72	762,039.43	38.03
Fund 261000 - E-911 OPERATING:						
TOTAL REVENUES		937,031.00	945,428.73	5,139.52	(8,397.73)	100.90
TOTAL EXPENDITURES		1,229,638.01	467,598.58	60,841.72	762,039.43	38.03
NET OF REVENUES & EXPENDITURES		(292,607.01)	477,830.15	(55,702.20)	(770,437.16)	163.30
BEG. FUND BALANCE		979,049.86	979,049.86			
END FUND BALANCE		686,442.85	1,456,880.01			

User: gankm

DB: Antrim County

PERIOD ENDING 06/30/2019

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GL NUMBER	DESCRIPTION	2019 AMENDED BUDGET	YTD BALANCE 06/30/2019	ACTIVITY FOR MONTH 06/30/2019	AVAILABLE BALANCE	% BDGT USED
Fund 262000 - E-911 (WIRELESS)						
Revenues						
Dept 000						
262000-000-543.010	STATE - 911 - PER CAPITA	34,000.00	10,229.00	0.00	23,771.00	30.09
262000-000-543.020	STATE - 911 - EQUAL PAYMENT	114,000.00	34,429.00	0.00	79,571.00	30.20
262000-000-665.000	INTEREST EARNED INVEST & CDS	3,000.00	4,828.95	0.00	(1,828.95)	160.97
262000-000-689.000	INSURANCE & SECURITY BOND PREMIUMS	0.00	0.00	0.00	0.00	0.00
262000-000-698.001	UNREALIZED GAIN/LOSS	0.00	(363.13)	0.00	363.13	100.00
Total Dept 000		151,000.00	49,123.82	0.00	101,876.18	32.53
TOTAL REVENUES		151,000.00	49,123.82	0.00	101,876.18	32.53
Expenditures						
Dept 348 - E-911 OPERATIONS						
262000-348-725.000	TRAINING	0.00	0.00	0.00	0.00	0.00
262000-348-727.015	SOFTWARE & LICENSES	0.00	0.00	0.00	0.00	0.00
262000-348-802.000	CONTRACTUAL SERVICES	0.00	0.00	0.00	0.00	0.00
262000-348-802.213	SERVICES - PROFESSIONAL FEES	0.00	0.00	0.00	0.00	0.00
262000-348-805.000	COMPUTER SERVICES	0.00	0.00	0.00	0.00	0.00
262000-348-851.000	RADIO MAINTENANCE	0.00	0.00	0.00	0.00	0.00
262000-348-921.000	ELECTRIC	0.00	0.00	0.00	0.00	0.00
262000-348-933.001	EQUIPMENT MAINTENANCE	0.00	0.00	0.00	0.00	0.00
262000-348-933.002	EQUIP. MAINT. AGREEMENTS	0.00	0.00	0.00	0.00	0.00
262000-348-941.000	RENT EQUIP. LEASE	0.00	0.00	0.00	0.00	0.00
262000-348-980.000	EQUIPMENT-E911 WIRELESS-OPERATIONS	0.00	0.00	0.00	0.00	0.00
Total Dept 348 - E-911 OPERATIONS		0.00	0.00	0.00	0.00	0.00
Dept 901 - CAPITAL OUTLAY						
262000-901-980.348	CAPITAL OUTLAY-911 WIRELESS	167,492.73	63,762.48	50,431.98	103,730.25	38.07
Total Dept 901 - CAPITAL OUTLAY		167,492.73	63,762.48	50,431.98	103,730.25	38.07
TOTAL EXPENDITURES		167,492.73	63,762.48	50,431.98	103,730.25	38.07
Fund 262000 - E-911 (WIRELESS):						
TOTAL REVENUES		151,000.00	49,123.82	0.00	101,876.18	32.53
TOTAL EXPENDITURES		167,492.73	63,762.48	50,431.98	103,730.25	38.07
NET OF REVENUES & EXPENDITURES		(16,492.73)	(14,638.66)	(50,431.98)	(1,854.07)	88.76
BEG. FUND BALANCE		834,205.73	834,205.73			
END FUND BALANCE		817,713.00	819,567.07			
TOTAL REVENUES - ALL FUNDS		1,088,031.00	994,552.55	5,139.52	93,478.45	91.41
TOTAL EXPENDITURES - ALL FUNDS		1,397,130.74	531,361.06	111,273.70	865,769.68	38.03
NET OF REVENUES & EXPENDITURES		(309,099.74)	463,191.49	(106,134.18)	(772,291.23)	149.85

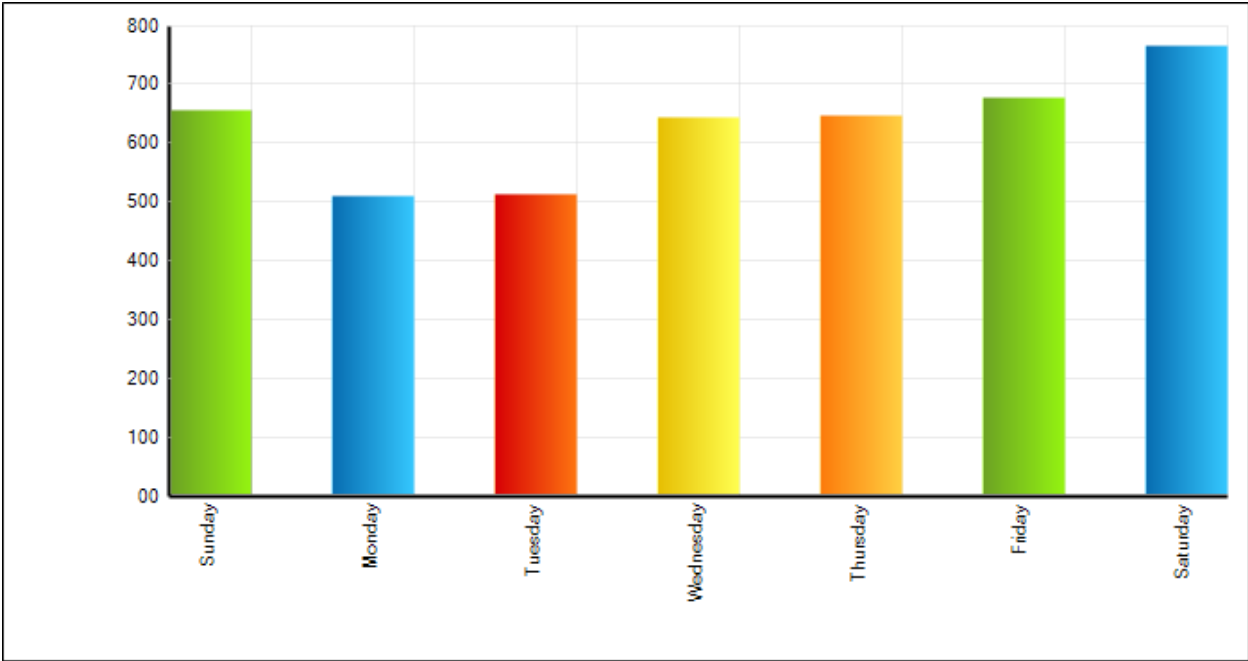
PERIOD ENDING 06/30/2019

*NOTE: Available Balance / Pct Budget Used does not reflect amounts encumbered.

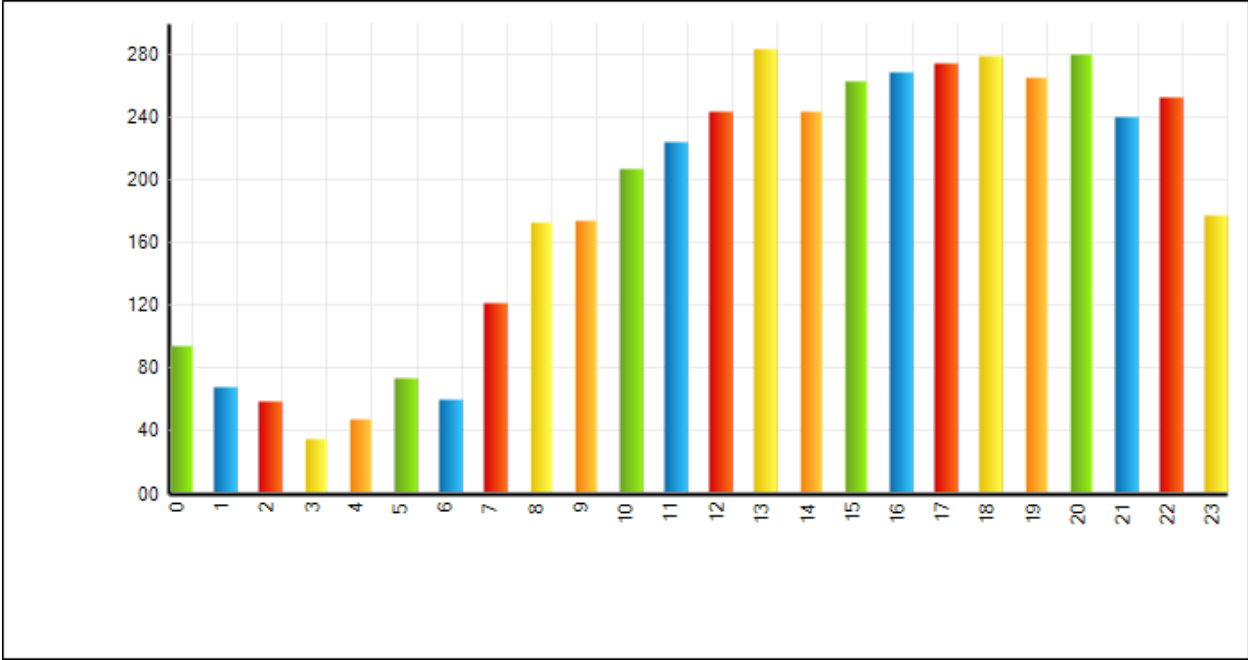
GL NUMBER	DESCRIPTION	2019 AMENDED BUDGET	YTD BALANCE 06/30/2019	ACTIVITY FOR MONTH 06/30/2019	AVAILABLE BALANCE	% BDGT USED
BEG. FUND BALANCE - ALL FUNDS		1,813,255.59	1,813,255.59			
END FUND BALANCE - ALL FUNDS		1,504,155.85	2,276,447.08			

	CAD Events				Radio Comms				Phone Calls		
	Law	EMS	Fire	Total	MPSC 1,2,3,4	05FE911	Fire/EMS	Total	Incoming	Outgoing	Total
January	1,693	225	169	2,087	9,819	1,138	3,512	14,469	2,908	1,546	4,454
February	1,424	187	208	1,819	10,386	2,873	3,792	17,051	2,873	1,894	4,767
March	1,617	184	183	1,984	14,048		3,665	17,713	2,608	1,899	4,507
April	1,448	176	202	1,826	10,974		3,563	14,537	2,600	1,351	3,951
May	1,664	200	218	2,082	11,108		4,247	15,355	2,851	1,168	4,019
June	1,922	205	211	2,338	13,164		3,775	16,939	2,856	1,209	4,065
July				0				0			0
August				0				0			0
September				0				0			0
October				0				0			0
November				0				0			0
December				0				0			0
Total	9,768	1,177	1,191	12,136	69,499	4,011	22,554	96,064	16,696	9,067	25,763

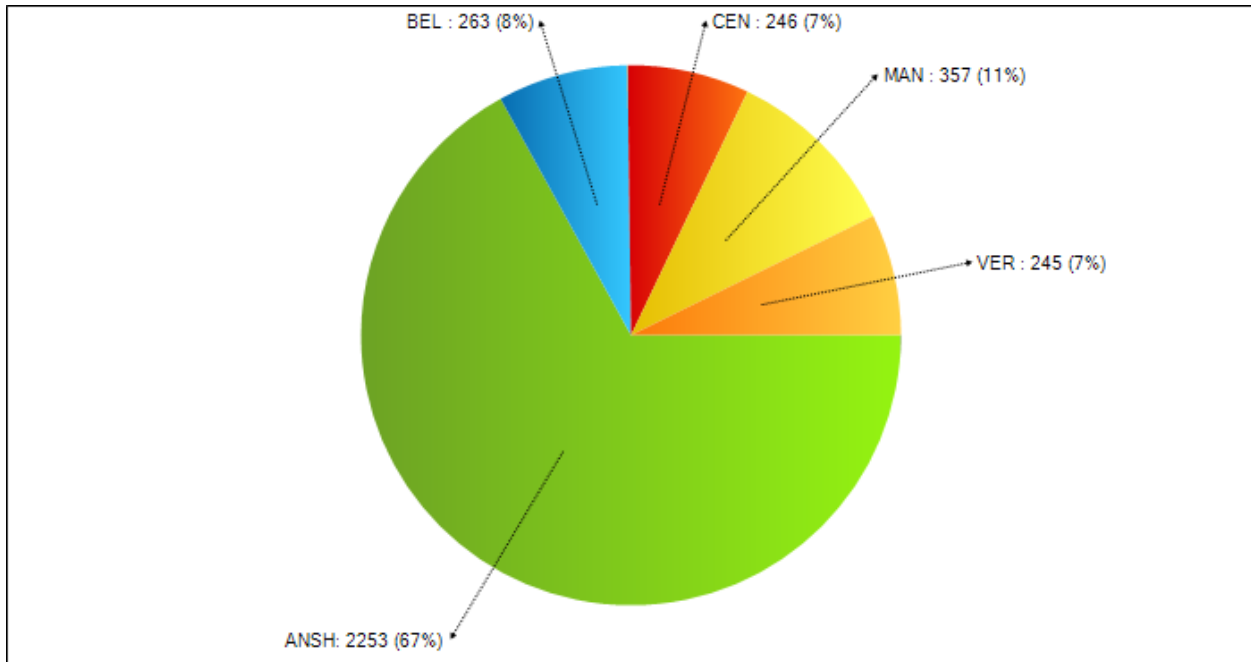
All Calls by day (May – June)



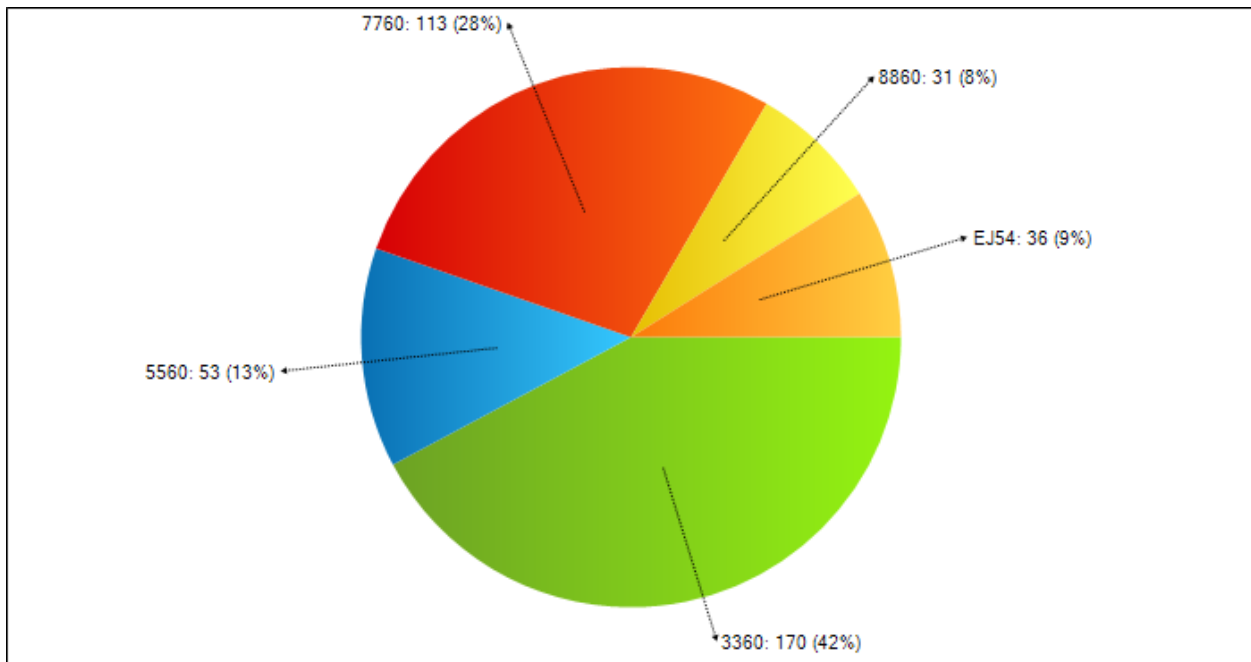
Calls of Service by Hour of the Day (May – June)



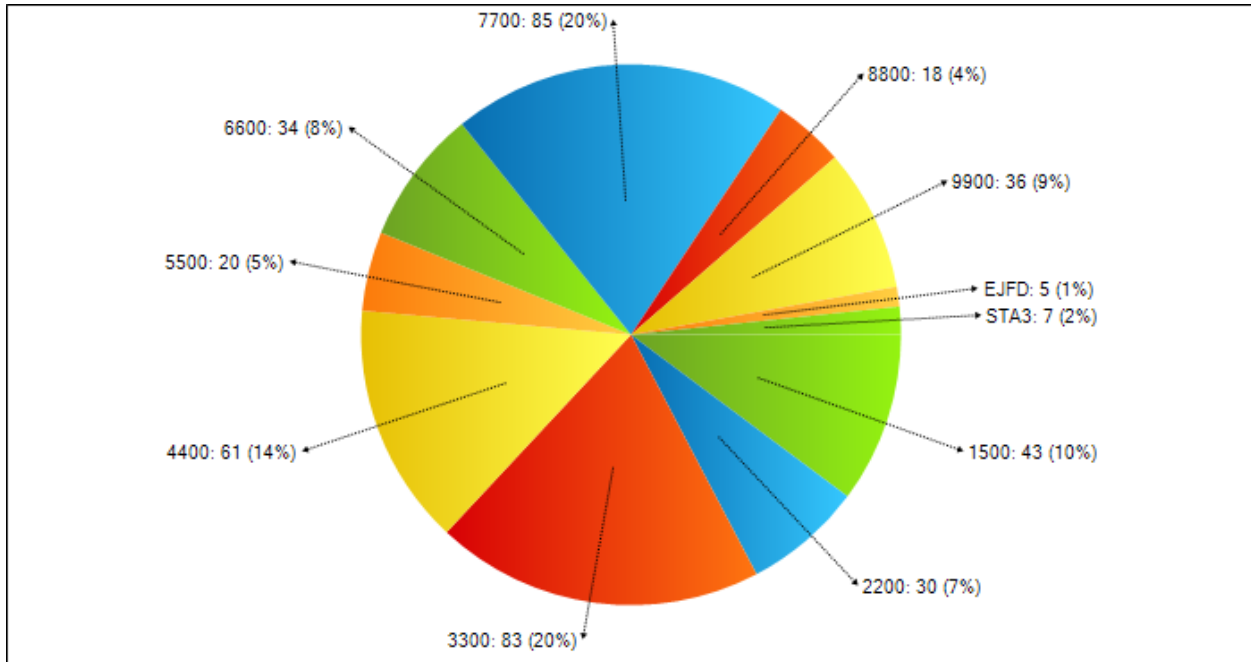
Law Calls (May – June)



Ems Calls (May – June)



Fire Calls (May – June)



Operations

One dispatcher in training.

Communications

Two UPS units at the Rapid City Site need to be replaced.

Participated in Active Shooter exercise with Central Lake Schools from the 9-1-1 Center with two separate exercise cycles.



QUOTE

110 Regent Street, Suite 500
 Salt Lake City, UT 84111
 USA
www.prioritydispatch.net
 Prepared By: Jon Stones
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Agency: Antrim County Sheriff's Department
 Agency ID#: 2102
 Quote #: Q-15229
 Date: 6/7/2019
 Offer Valid Through: 1/30/2018
 Payment Terms: Net 30
 Currency: USD

Bill To:
 Antrim County Sheriff's Department
 Mike Gank
 PO BOX 568
 BELLAIRES, Michigan 49615-0568
 United States

Ship To:
 Antrim County Sheriff's Department
 Mike Gank
 207 E CAYUGA ST
 BELLAIRES, Michigan 49615-9180
 United States

Line	Product Name	Qty	Unit Price	Amount
1	ProQA Fire Software Licenses Automated calltaking software	3	3,750.00	1,125.00
2	AQUA Case Review Software for EFD Quality Assurance (case review) software base engine and discipline module	1	1,500.00	150.00
3	FPDS Backup Cardset License Licensed manual protocol set for backup	1	495.00	495.00
4	FPDS Quality Assurance Guide Quality Assurance Guide for training and case review only	1	45.00	45.00
5	Understanding ECHO Determinant Practice CD ECHO training CD	1	65.00	65.00
6	Protocol Training and Certification for EFD (Host) Materials, tuition and certification	10	340.00	3,400.00
7	ED-Q Training and Certification for EFD (Host) Materials, tuition and certification (2 days, 16 hours)	2	595.00	1,190.00
8	ProQA Software Training for EFD (two 4 hour courses) 8 hours of training (a maximum of 2 sessions a day for a total of 8 hours)	1	1,500.00	500.00
9	ProQA & AQUA Reports Training (4 hours) for administrators, managers and supervisors on ProQA and AQUA reporting functions	1	1,500.00	100.00
10	Software Installation and Configuration On-site technical assistance for software installation and configuration for IT personnel	1	1,500.00	200.00
11	Mobile Software Training Lab (Daily Rate) Individual laptop computers and one configured server with the latest versions of ProQA, AQUA and XLerator software programs (short-term use)	1	1,500.00	750.00
12	Implementation Support Package for EFD Implementation support and quality management program development	1	30,000.00	9,500.00
13	National Q - QA Calibration Expert evaluation and feedback for 25 previously reviewed cases by agency's certified ED-Q's	4	500.00	2,000.00
14	Trip Charge/Travel Expenses Travel expense	1	2,000.00	2,000.00

"To lead the creation of meaningful change in public safety and health."

Line	Product Name	Qty	Unit Price	Amount
15	ProQA ESP (P) F License Renewal, Service & Support	1	1,560.00	1,560.00
16	Shipping & Handling	1	25.00	25.00
EFD Implementation (semi-remote option) TOTAL:				USD 23,105.00

Line	Product Name	Qty	Unit Price	Amount
17	National Q Service (EMD) - 50% (12 Months) Expert case review, mentoring and reporting for first 90 days after system Go Live. Next 90 days will include QA system oversight and support for your Quality Improvement Unit. Renewable option available.	1	9,100.00	8,190.00
EMD National Q TOTAL:				USD 8,190.00

Discount	USD 37,335.00
Subtotal	USD 23,105.00
Estimated Tax	
Total	USD 23,105.00

Customer Signature:		Date:	
Customer Name:		Purchase Order ID:	
Credit Card #:		Expiration Date:	

TERMS AND CONDITIONS

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