



County of Antrim

911 Board

P.O. Box 568
Bellaire, Michigan 49615

Phone: (231) 533-8627
Fax: (231) 533-5467
www.antrimcounty.org

Sheriff Daniel S. Bean
911 Board Chairman

William "Bill" Drollinger
Citizen At Large
Vice Chairman

Leslie Meyers
Emergency Management
Secretary

County Commissioner

Lt Mark Harris
Michigan State Police

Burt Thompson
Road Commission Engineer

Michael Bertram
Citizen At Large

Wendy Dawson
Citizen At Large

Pete Vandenberg
ACES Representative

Date: **January 4, 2019**
To: **911 Board Members**
From: **Chairman Daniel S. Bean, Sheriff**
Re: **Meeting Notice**

The 911 Board is scheduled to meet on
DRAFT
January 9 @ 1:00 p.m.

Antrim County Building,
203 E. Cayuga St., 2nd Floor Room 211
Bellaire, Michigan 49615

Agenda Items include:

- * Call to Order
- * Approval of Agenda
- * Public Comment
- * Meeting Minutes Approval November 2018
- * Financial Report
 - ◇ November/December 2018
- * New Business
 - ◇ Policy update for 2019
- * Old Business
 - ◇ PFN/Viper/Furniture Update
 - ◇ MCT Update
 - ◇ Adam West Update
 - ◇ MPSCS Paging Update
 - ◇ Rescue Paging Update
- * Communications
- * Operations Update
- * Next Meeting: March 6, 2019 1:00 p.m.

Antrim County 911 Board

Daniel Bean, Chairman

Leslie Meyers, Secretary

Bill Drollinger, Vice Chairman

Antrim County 911 Board

2019 Meeting Dates

Location: 203 E. Cayuga St., Antrim County Building, 2nd Floor, Room 211, Bellaire, MI.
49615

Meeting Time: 1:00 p.m. (All Meeting Dates)

911 BOARD MEETING DATES

2019

January 9, 2019 – Introductions * BOC Room

March 6, 2019 – Preliminary Budget

May 8, 2019 – Capitol Programs

July 10, 2019 – Final Budget

September 4, 2019 – Meeting Dates

November 6, 2019 - Elections

User: gankm

DB: Antrim County

PERIOD ENDING 12/31/2018

*NOTE: Available Balance / Pct Budget Used does not reflect amounts encumbered.

GL NUMBER	DESCRIPTION	2018 AMENDED BUDGET	YTD BALANCE 12/31/2018	ACTIVITY FOR MONTH 12/31/2018	AVAILABLE BALANCE	% BDGT USED
Fund 261000 - E-911 OPERATING						
Revenues						
Dept 000						
261000-000-400.700	REVENUE - EXPENDITURE CREDIT	0.00	0.00	0.00	0.00	0.00
261000-000-403.000	CURRENT TAX COUNTY	805,506.00	809,867.21	0.00	(4,361.21)	100.54
261000-000-407.000	DELINQUENT TAX COUNTY	50,000.00	46,773.44	(30.99)	3,226.56	93.55
261000-000-412.000	DDA RECAPTURE REIMBURSEMENT	0.00	219.09	0.00	(219.09)	100.00
261000-000-417.000	PERSONAL PROP. TAX-COUNTY PORTION	35,000.00	35,934.58	(2.30)	(934.58)	102.67
261000-000-423.000	INDUSTRIAL FACILITIES TAX	350.00	377.96	0.00	(27.96)	107.99
261000-000-424.000	COMM FOREST RESR-CO PORTION	50.00	125.65	0.00	(75.65)	251.30
261000-000-424.010	COMMERCIAL FOREST STUMPAGE FEE	0.00	0.00	0.00	0.00	0.00
261000-000-425.002	P.I.L.T.	2,000.00	3,216.44	0.00	(1,216.44)	160.82
261000-000-426.010	SUMMER TAX INTEREST	0.00	98.32	0.00	(98.32)	100.00
261000-000-464.000	911 TELEPHONE SURCHARGE	0.00	0.00	0.00	0.00	0.00
261000-000-544.031	PASS THRU EQUIPMENT GRANT	0.00	0.00	0.00	0.00	0.00
261000-000-606.070	LEIN REVENUE (DRUNK DRIVING CASEFLOW AST	6,200.00	0.00	0.00	6,200.00	0.00
261000-000-665.000	INTEREST EARNED INVEST & CDS	0.00	11,528.10	568.68	(11,528.10)	100.00
261000-000-687.000	REFUNDS MISC	0.00	0.00	0.00	0.00	0.00
261000-000-689.000	INSURANCE & SECURITY BOND PREMIUMS	0.00	0.00	0.00	0.00	0.00
261000-000-689.003	WORKERS' COMP. DIVIDEND	0.00	722.00	0.00	(722.00)	100.00
261000-000-698.001	UNREALIZED GAIN/LOSS	0.00	180.00	0.00	(180.00)	100.00
261000-000-699.101	FROM GENERAL FUND	0.00	0.00	0.00	0.00	0.00
Total Dept 000		899,106.00	909,042.79	535.39	(9,936.79)	101.11
TOTAL REVENUES		899,106.00	909,042.79	535.39	(9,936.79)	101.11
Expenditures						
Dept 348 - E-911 OPERATIONS						
261000-348-705.001	WAGES - SERGEANTS	53,668.00	52,847.10	4,232.00	820.90	98.47
261000-348-705.002	WAGES - LEAD DISPATCH SUPERVISOR	42,777.00	40,968.90	3,268.00	1,808.10	95.77
261000-348-705.003	WAGES - DISPATCHERS	298,826.00	247,618.09	13,789.25	51,207.91	82.86
261000-348-709.000	OVERTIME AND HOLIDAY	39,015.00	65,618.41	7,476.91	(26,603.41)	168.19
261000-348-710.001	PER DIEM - REGULAR	500.00	0.00	0.00	500.00	0.00
261000-348-714.000	EMPLOYEE ANNUITY BENEFIT	9,000.00	501.24	0.00	8,498.76	5.57
261000-348-715.000	FICA - COUNTY SHARE	32,571.00	31,143.63	2,395.73	1,427.37	95.62
261000-348-716.000	HEALTH INSURANCE	110,000.00	105,809.00	7,964.45	4,191.00	96.19
261000-348-716.008	DELTA DENTAL INSURANCE	11,280.00	6,651.30	453.45	4,628.70	58.97
261000-348-718.000	RETIREMENT - COUNTY SHARE	79,449.00	62,139.68	4,756.40	17,309.32	78.21
261000-348-719.000	OTHER FINGE - AD&D ETC.	5,095.00	4,534.47	392.73	560.53	89.00
261000-348-721.000	PERSONAL LEAVE	5,000.00	0.00	0.00	5,000.00	0.00
261000-348-722.000	UNEMPLOYMENT	0.00	0.00	0.00	0.00	0.00
261000-348-724.000	WORKERS' COMPENSATION	4,575.00	1,912.00	0.00	2,663.00	41.79
261000-348-725.000	TRAINING	3,200.00	1,487.48	0.00	1,712.52	46.48
261000-348-725.001	TRAINING-TESTING NEW HIRE APPLICANTS	800.00	900.09	0.00	(100.09)	112.51
261000-348-727.000	SUPPLIES - OFFICE	0.00	65.44	0.00	(65.44)	100.00
261000-348-727.015	SOFTWARE & LICENSES	0.00	0.00	0.00	0.00	0.00
261000-348-741.000	OPERATING SUPPLIES	5,000.00	3,611.83	710.77	1,388.17	72.24
261000-348-742.000	UNIFORMS	2,000.00	609.95	0.00	1,390.05	30.50
261000-348-802.000	CONTRACTUAL SERVICES	0.00	0.00	0.00	0.00	0.00
261000-348-802.213	SERVICES - PROFESSIONAL FEES	41,428.70	41,428.70	41,428.70	0.00	100.00
261000-348-807.000	DUES & SUBSCRIPTIONS	2,600.00	1,881.00	900.00	719.00	72.35
261000-348-851.000	RADIO MAINTENANCE	15,000.00	4,762.32	4,762.32	10,237.68	31.75
261000-348-855.000	TELEPHONE	26,800.00	10,912.41	1,250.23	15,887.59	40.72

User: gankm

PERIOD ENDING 12/31/2018

DB: Antrim County

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GL NUMBER	DESCRIPTION	2018 AMENDED BUDGET	YTD BALANCE 12/31/2018	ACTIVITY FOR MONTH 12/31/2018	AVAILABLE BALANCE	% BDGT USED
Fund 261000 - E-911 OPERATING						
Expenditures						
261000-348-861.000	TRAVEL	1,000.00	47.06	0.00	952.94	4.71
261000-348-865.000	GAS AND OIL	0.00	0.00	0.00	0.00	0.00
261000-348-901.000	PRINTING AND PUBLISHING	0.00	0.00	0.00	0.00	0.00
261000-348-921.000	ELECTRIC	2,000.00	630.14	58.42	1,369.86	31.51
261000-348-922.000	GAS	0.00	0.00	0.00	0.00	0.00
261000-348-933.001	EQUIPMENT MAINTENANCE	5,000.00	4,362.84	2,462.00	637.16	87.26
261000-348-933.002	EQUIP. MAINT. AGREEMENTS	36,400.00	65,191.46	31,811.98	(28,791.46)	179.10
261000-348-933.005	SOFTWARE MNT-ANNUAL COST - LICENSED	55,200.00	7,864.53	4,015.03	47,335.47	14.25
261000-348-933.006	SOFTWARE SUB-ANNUAL COST -SERV OFFSITE	9,750.00	5,261.78	2,261.78	4,488.22	53.97
261000-348-941.000	RENT EQUIP. LEASE	31,400.00	18,545.05	1,195.56	12,854.95	59.06
261000-348-980.000	EQUIPMENT-E911 OPERATING	5,000.00	845.96	0.00	4,154.04	16.92
Total Dept 348 - E-911 OPERATIONS		934,334.70	788,151.86	135,585.71	146,182.84	84.35
Dept 901 - CAPITAL OUTLAY						
261000-901-980.348	CAPITAL OUTLAY-911 OPERATING	378,303.21	60,053.71	(40,233.88)	318,249.50	15.87
Total Dept 901 - CAPITAL OUTLAY		378,303.21	60,053.71	(40,233.88)	318,249.50	15.87
TOTAL EXPENDITURES		1,312,637.91	848,205.57	95,351.83	464,432.34	64.62
Fund 261000 - E-911 OPERATING:						
TOTAL REVENUES		899,106.00	909,042.79	535.39	(9,936.79)	101.11
TOTAL EXPENDITURES		1,312,637.91	848,205.57	95,351.83	464,432.34	64.62
NET OF REVENUES & EXPENDITURES		(413,531.91)	60,837.22	(94,816.44)	(474,369.13)	14.71
BEG. FUND BALANCE		944,239.60	944,239.60			
END FUND BALANCE		530,707.69	1,005,076.82			

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PERIOD ENDING 12/31/2018

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GL NUMBER	DESCRIPTION	2018 AMENDED BUDGET	YTD BALANCE 12/31/2018	ACTIVITY FOR MONTH 12/31/2018	AVAILABLE BALANCE	% BDGT USED
Fund 262000 - E-911 (WIRELESS)						
Revenues						
Dept 000						
262000-000-543.010	STATE - 911 - PER CAPITA	34,000.00	29,043.00	0.00	4,957.00	85.42
262000-000-543.020	STATE - 911 - EQUAL PAYMENT	114,000.00	97,770.00	0.00	16,230.00	85.76
262000-000-665.000	INTEREST EARNED INVEST & CDS	0.00	6,727.23	459.69	(6,727.23)	100.00
262000-000-689.000	INSURANCE & SECURITY BOND PREMIUMS	0.00	0.00	0.00	0.00	0.00
262000-000-698.001	UNREALIZED GAIN/LOSS	0.00	135.64	0.00	(135.64)	100.00
Total Dept 000		148,000.00	133,675.87	459.69	14,324.13	90.32
TOTAL REVENUES		148,000.00	133,675.87	459.69	14,324.13	90.32
Expenditures						
Dept 348 - E-911 OPERATIONS						
262000-348-725.000	TRAINING	0.00	0.00	0.00	0.00	0.00
262000-348-727.015	SOFTWARE & LICENSES	0.00	0.00	0.00	0.00	0.00
262000-348-802.000	CONTRACTUAL SERVICES	0.00	0.00	0.00	0.00	0.00
262000-348-802.213	SERVICES - PROFESSIONAL FEES	0.00	0.00	0.00	0.00	0.00
262000-348-805.000	COMPUTER SERVICES	0.00	0.00	0.00	0.00	0.00
262000-348-851.000	RADIO MAINTENANCE	0.00	0.00	0.00	0.00	0.00
262000-348-921.000	ELECTRIC	0.00	0.00	0.00	0.00	0.00
262000-348-933.001	EQUIPMENT MAINTENANCE	0.00	0.00	0.00	0.00	0.00
262000-348-933.002	EQUIP. MAINT. AGREEMENTS	0.00	0.00	0.00	0.00	0.00
262000-348-941.000	RENT EQUIP. LEASE	0.00	0.00	0.00	0.00	0.00
262000-348-980.000	EQUIPMENT-E911 WIRELESS-OPERATIONS	0.00	0.00	0.00	0.00	0.00
Total Dept 348 - E-911 OPERATIONS		0.00	0.00	0.00	0.00	0.00
Dept 901 - CAPITAL OUTLAY						
262000-901-980.348	CAPITAL OUTLAY-911 WIRELESS	303,000.00	49,968.73	7,423.32	253,031.27	16.49
Total Dept 901 - CAPITAL OUTLAY		303,000.00	49,968.73	7,423.32	253,031.27	16.49
TOTAL EXPENDITURES		303,000.00	49,968.73	7,423.32	253,031.27	16.49
Fund 262000 - E-911 (WIRELESS):						
TOTAL REVENUES		148,000.00	133,675.87	459.69	14,324.13	90.32
TOTAL EXPENDITURES		303,000.00	49,968.73	7,423.32	253,031.27	16.49
NET OF REVENUES & EXPENDITURES		(155,000.00)	83,707.14	(6,963.63)	(238,707.14)	54.00
BEG. FUND BALANCE		777,396.55	777,396.55			
END FUND BALANCE		622,396.55	861,103.69			
TOTAL REVENUES - ALL FUNDS		1,047,106.00	1,042,718.66	995.08	4,387.34	99.58
TOTAL EXPENDITURES - ALL FUNDS		1,615,637.91	898,174.30	102,775.15	717,463.61	55.59
NET OF REVENUES & EXPENDITURES		(568,531.91)	144,544.36	(101,780.07)	(713,076.27)	25.42

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BEG. FUND BALANCE - ALL FUNDS		1,721,636.15	1,721,636.15			
END FUND BALANCE - ALL FUNDS		1,153,104.24	1,866,180.51			

PERIOD ENDING 12/31/2018

GL NUMBER	DESCRIPTION	2018 AMENDED BUDGET	YTD BALANCE 12/31/2018	ACTIVITY FOR MONTH 12/31/2018	AVAILABLE BALANCE	% BDGT USED
Fund 259000 - 911 - TRAINING						
Revenues						
Dept 000						
259000-000-400.000	REVENUE CONTROL	9,900.00	3,675.00	0.00	6,225.00	37.12
259000-000-400.700	REVENUE - EXPENDITURE CREDIT	0.00	0.00	0.00	0.00	0.00
259000-000-665.000	INTEREST EARNED INVEST & CDS	0.00	139.42	8.10	(139.42)	100.00
259000-000-698.001	UNREALIZED GAIN/LOSS	0.00	3.90	0.00	(3.90)	100.00
Total Dept 000		9,900.00	3,818.32	8.10	6,081.68	38.57
TOTAL REVENUES		9,900.00	3,818.32	8.10	6,081.68	38.57
Expenditures						
Dept 348 - E-911 OPERATIONS						
259000-348-705.001	WAGES - SERGEANTS	0.00	0.00	0.00	0.00	0.00
259000-348-705.003	WAGES - DISPATCHERS	2,900.00	2,900.00	2,900.00	0.00	100.00
259000-348-708.000	WAGES - PART TIME	0.00	0.00	0.00	0.00	0.00
259000-348-709.000	OVERTIME AND HOLIDAY	0.00	0.00	0.00	0.00	0.00
259000-348-715.000	FICA - COUNTY SHARE	0.00	0.00	0.00	0.00	0.00
259000-348-725.000	TRAINING	6,000.00	6,000.00	(442.13)	0.00	100.00
259000-348-802.000	CONTRACTUAL SERVICES	0.00	0.00	0.00	0.00	0.00
259000-348-861.000	TRAVEL	1,000.00	1,000.00	744.43	0.00	100.00
259000-348-865.000	GAS AND OIL	0.00	0.00	0.00	0.00	0.00
Total Dept 348 - E-911 OPERATIONS		9,900.00	9,900.00	3,202.30	0.00	100.00
TOTAL EXPENDITURES		9,900.00	9,900.00	3,202.30	0.00	100.00
Fund 259000 - 911 - TRAINING:						
TOTAL REVENUES		9,900.00	3,818.32	8.10	6,081.68	38.57
TOTAL EXPENDITURES		9,900.00	9,900.00	3,202.30	0.00	100.00
NET OF REVENUES & EXPENDITURES		0.00	(6,081.68)	(3,194.20)	6,081.68	100.00
BEG. FUND BALANCE		18,009.35	18,009.35			
END FUND BALANCE		18,009.35	11,927.67			

**Antrim County 911 Board
Meeting Minutes
11/7/2018**

Present: Dan Bean, Leslie Meyers, Brenda Ricksgers, Mike Bertram, Bill Drollinger, Pete Vandenberg, Burt Thompson

Absent: Lt. Harris, Wendy Dawson

Others Present: Mike Gank, Ed Boettcher, Val Craft

Call to Order:

Chairman Bean called the meeting to order at 1:04 pm.

Approval of Agenda:

Motion by Drollinger, supported by Meyers to approve the agenda as presented. Motion Carried Unanimously.

Public Comment: None

Approval of Minutes:

Motion by Meyers, supported by Drollinger to approve the minutes of the Regular September 2018 as presented. Motion Carried Unanimously.

Financial Reports:

Gank presented Accounts 259, 261 and 262 for Sept and October. He noted that they are down an employee due to a resignation. Overtime will be up because of this. 2 people are in training at this time. The TeleRad service agreement was also discussed. Pete V stated that he has some information to share with Mike regarding services that may not be available any longer. They will have this discussion off line. The training budget is being utilized and will be zeroed out by years' end.

Motion by Meyers, supported by Vandenberg to approve the September and October Financials for all three accounts as presented. Motion Carried Unanimously.

New Business:

- **911 Board Member Elections**

Motion by Drollinger, supported by Meyers to elect Dan Bean as the Chairman. Motion carried unanimously.

Motion by Meyers, supported by Ricksgers to elect Bill Drollinger as the Vice-Chair. Motion carried unanimously.

Motion by Ricksgers, supported by Bean to elect Leslie Meyers as the Secretary. Motion carried unanimously.

- **911 Numbering Ordinance**

Gank explained that they had been contacted by a family that camps on their property in the County and are requesting an address. Section V (A) of the Antrim County Street and Road Numbering Ordinance #1 of 1991 states that "Vacant parcels will not be assigned an address."

There was discussion as to whether it should be allowed and if it was important.

Motion by Meyers, supported by Vandenberg that Equalization and 911 work together to review the ordinance and recommend changes to address changes that allow numbering vacant parcels. Additionally, the group is asked to review the ordinance in its entirety and bring back a recommendation. Motion Carried Unanimously.

- **911 Plan**

The PFN improvements will require changes and updates to the Plan per the State 911 Committee. Mike will begin researching other municipal plans and this issue will be readdressed in early 2019.

Old Business:

- **McKinney Update**

Pete V and Bill prepared an update for the VHF Tower. Dan will work with Pete Garwood to fast-track this to post.

- **PFN/Viper Update**

The install began last week. There was an issue with Frontier equipment. The leased copper connection from Frontier caused an outage of over 60 hours for our 911. This has led to a 3-4 week delay. There has been a communication breakdown with CCE. They have new management and this has created some miscommunication with their Board. Some equipment has been downgraded to address the Frontier issues and will be upgraded next summer.

- **MCT Update**

Sheriff Department is all rolled out. 1 TAA ambulance and 1 Elk Rapids Fire Truck are in their pilot program at this time. The project is under budget. INDEMNIFICATION CLAUSE????? If not signed by CCE, this will move the project into 2019.

- **Rescue Paging**

There has been no new information from Med Control to either Bellaire or Mancelona Fire, so there is nothing to appeal. Gank explained that based on the letter sent by Mancelona Fire District, (letter attached to these minutes), he has concerns. The letter puts dispatch in a bad light.

Bill stated that 911 follows ProQA so 911 is not in jeopardy.

Pete added that he feels that the extension can go on another 60-90 days.

Motion by Vandenberg, supported by Bertram to continue the current practice with dispatch with the understanding that a policy will be addressed at the next 911 Board meeting. Motion Carried with Meyers abstaining.

- **Furniture/Carpet Update**

Update is on hold due to PFN holdup. Will have to wait until next year.

Old Business:

- **PFN:** Install is scheduled for the last week in October. The recitals for NG911 and call handling have been addressed. Bean hopes that the resolution will be addressed by the County Board of Commissioners will be approved at their next meeting.

Communications:

VHF issues, UPS – Battery issues. Ed asked if there was scheduled maintenance for the batteries.

Leslie stated that with the October exercise and the two large events the past few weeks, there is definitely a communications problem throughout the County. While there was discussion that there were other issues besides communications, it was agreed that a committee would be assigned to address communications for all first responders. Bill, Mike B, Pete and Burt will sit on the committee which will meet December 5, at 1:30 pm at the Mancelona Road Commission.

Operations Update:

No report

Meeting Adjourned at 2:36 pm

Next meeting – January 9, 2019 at 1:00 pm.

Respectfully Submitted,

Leslie Meyers, 911 Secretary

Mancelona Fire District

Edward Sayre, Fire Chief

P.O. Box 548
stoping@651BS-M-66 Hwy.
Mancelona, MI 49659
Antrim

Phone: 231-587-5311
Fax: 231-587-5484
Cell: 231-886-0186
ed.sayre@MFDistrict.com

10/25/2018
Northwest Regional Medical Authority
C/O Munson Medical Center
1105 6th Street
Traverse City MI 49684
Attn: Dr Robert L Smith, MD NWRMCA Medical Director

Dear Laura:

First and foremost we have responded to every dispatch call that we have been dispatched. We have been in compliance because we have responded to every call.

To rescind or suspend our license is inappropriate at this time.

We do not control the dispatch center.

If you would like to change the current practice, then we would assume that you should approach the 911 Board.

You have been aware of the proper process when you approached the Dispatch Director and asked them to dispatch us on all calls. The 911 board informed of this in July and currently is in process of reviewing this change in the protocol. As recognized you did approach the 911 Board and presented the statute as well as the Medical Control Authority Handbook. The 911 board received and determined that they needed more time to review this dramatic change in dispatch processes.

This change in protocol was also brought to the attention (by Darly Case former NWRMCA former administrator) to the 911 board three years past and the 911 Board chose not to act on this request. Perhaps there was no review as to the economic, health safety and welfare of the residents as stated in the statute, (333.20919 sec 5 by the medical control authority or department)

Furthermore we are not a dispatcher center, (911 center). We have no control or authority as to how and what the dispatch center chooses to dispatch.

Due to the fact that this notice was dated Sept 20th 2018 and not mailed until October 11 is the reason as to why we did not respond within 15 days as stated in the letter. It is difficult to respond to a letter that was mailed 3 weeks later.

In summary we respond to all DISPATCHED calls. At this time we feel this proposed suspension is inappropriate.

Sincerely

Ed Sayre Mancelona Fire District Chief

CC: Kathy Wahl Director, division of EMS & Trauma, Emily Bergquist MCA Coordinator, Al Pyton CEO Munson Medical Center, Dan Bean Antrim County E-911 Board Chairman Antrim County Sheriff.

	CAD Events				Radio Comms				Phone Calls		
	Law	EMS	Fire	Total	MPSC 1,2,3	05FE911	Fire/EMS	Total	Incoming	Outgoing	Total
January	1,291	207	103	1,601	11,461	1,789	2,272	15,522	2,456	1,333	3,789
February	1,244	213	106	1,563	10,715	1,789	2,272	14,776	2,159	1,060	3,219
March	1,407	174	97	1,678	12,108	1,843	2,369	16,320	2,354	1,367	3,721
April	1,375	210	126	1,711	10,668	1,724	2,918	15,310	2,376	1,291	3,667
May	1,741	198	153	2,092	13,032	2,298	3,722	19,052	3,290	1,797	5,087
June	1,861	251	193	2,305	11,162	1,650	4,059	16,871	3,100	1,523	4,623
July	2,128	221	234	2,583	10,976		4,041	15,017	3,477	1,609	5,086
August	1,958	255	306	2,519	11,235		5,302	16,537	3,450	1,706	5,156
September	1,723	192	201	2,116	9,154		3,612	12,766	2,870	1,482	4,352
October	1,624	170	201	1,995	7,978		3,080	11,058	2,640	1,411	4,051
November	1,447	223	158	1,828	7,680		3,396	11,076	2,519	1,209	3,728
December	1,404	228	153	1,785	7,625		3,656	11,281	2,067	1,046	3,113
Total	19,203	2,542	2,031	23,776	123,794	11,093	40,699	175,586	32,758	16,834	49,592

In the months of November and December, Antrim County Central Dispatch experienced the following technical problems:

- Failure of ACRC radio in dispatch (multiple)
- 911 Outage (Nov. 5th)
- 911 ANI Fails (multiple)
- Poor voice quality on VHF was reported multiple times in November and December
- Several problems with CAD functionality