

911 Board Meeting Minutes

March 9, 2016

Meeting Called to Order at 1:00 PM by Bean.

Present: Dawson, Drollinger, Trumble, Meyers, Bean, Sayre, Gank, Bargy

Absent: Thompson,

Guests: Val Craft IT, Chief Baker, Chief Hoogerhyde, Bob from Star Twp Fire, Ed Boettcher, Jessica, LaVon and Steve from TeleRad. Mike Gank 911, Laura Stanek.

*Motion by Meyers supported by Drollinger to approve the agenda as presented. **Motion Carried Unanimously.***

Public Comment - None

*Motion by Meyers, supported by Drollinger to approve the minutes of January 2016. **Motion Carried Unanimously.***

Financial Report – January and February 2016.

Overtime continues to be an issue. 911 is currently 3 employees short. The last 2 trainees have resigned. There are three candidates being reviewed at this time. Drollinger asked if Bargy was aware of the staffing issues facing 911. She stated that she was.

Uniforms: line item will need to be amended as the contract is more than the budgeted amount. There was discussion regarding whether staff needed uniforms. Bean feels that it is important as they are members of the Sheriff's dept. The cost is \$200/yr and includes one pair of boots, 2 pants and 2 shirts. General consensus was that this was very reasonable.

*Motion by Drollinger supported by Meyers to approve the Financial Reports of January and February 2016. **Motion Carried Unanimously.***

New Business

- **County Commissioner Rep/Liaison:** Bean explained that the County Commissioner Representative for the 911 Board will be the Chairman of the Public Safety Committee. With that, he welcomed and introduced Karen Bargy to those whom had not yet met her. Ed Boettcher will serve as the alternate.

Old Business

- **Rave Mobile Safety – Smart 911 Status:** Smart 911 is up and running. It is getting traction and lots of folks are working on getting it out to those that may have an interest. Gank is working on a policy for certain information and portal issues. He will have this ready for the next 911 meeting. The greatest concern at this time is how to address volunteers that use personal devices. Bargy asked how this was being rolled out. Bean explained that the newspaper, ACES, Township Board meetings and meeting with local organizations have been utilized so far. She recommended contacting COA, Lake Associations, Facebook and the County website.

- **PFN – 911 Phone System:** This will be a collaboration with other 911 centers to save costs and assistance with failure support. The partners will be GTC and CCE. A cost analysis is being done now. Approximate cost will be in the area of \$100k. Boettcher thinks this was budgeted or at least done as a set aside. Bargy will research and get back with the Board.

ESI-Net was created to form a computer network system that does not require a specific vendor.

- **MCT (Mobile Computer Terminals):** Bean recommends moving forward with MCT's. It has been on hold for some time now. Bargy explained that the PS Committee has not been supportive as it is expensive. With the request to make improvements to the Mancelona Tower – where is the priority? PS would like to see a fund balance that covers the required upgrades vs the want to have.

Dawson stated that TAA is in favor of MCT's. This will allow EMS to stay in contact more directly and allows them to track in real time the location of their ambulances. MMR is using this very effectively.

911 can be in constant contact and is able to ascertain who, what and where with all public safety vehicles. Safety is the biggest concern. Attacks on Fire and EMS personnel is becoming a common occurrence.

Drollinger noted that this would assist with the high amounts of power failures that we have been facing lately. MCT's would allow many to do work themselves without the need to burden dispatch such as: background on pulled over drivers, hazmat info.

It was explained that even with the improvements to the Mancelona Tower, there are still numerous locations throughout the County that reception is spotty. MCT's allow for connection to dispatch without the need for a radio.

The MCT units would be provided to EMS units, fire chiefs, and the main fire truck for each department.

No one disagrees that MCT's are important. Mancelona Tower improvements are the priority.

Boettcher states that some are more supportive than others at the Commissioner level but recommends that a plan with costs be presented to them. This would include 3 for each fire department: rescue, main truck and chief.

Bargy added that it was presented 3 years ago and did not receive support.

Drollinger asks why – financial reasons? Bargy explained that was a large part, but that they also felt that the current system was functioning and that a need was not demonstrated. She stated that just because everyone else is doing it doesn't make it a good idea and offered Simulcast as an example.

- **Mancelona Tower:** TeleRad presented to the Finance Committee on Monday. They are present to answer any questions. They explained that the original proposal called for improvements and expansions would be made to both the Orchard Hill and Mancelona Towers. This would have included building up the Orchard Hill Tower. It was denied due to airport issues, but the FAA offered a compromise. The total to make the improvements was 400 - 450 k. Due to funding issues, this was not pursued. TeleRad was asked to find ways reduce costs and in 2011 they submitted a plan that utilized the existing towers knowing it was not the best plan and that holes would still be present.

Motion by Trumble, supported by Drollinger to recommend to the Public Safety Committee that improvements to the Mancelona Tower in the amount of \$87,252.80 move forward.

Comments and questions: Mancelona is the best place for immediate improvement to the system. Orchard Hill is an important part of the system. Where are the priorities?

Motion carried unanimously.

- **Furniture/Carpet:** This was proposed in 2014 but pushed back to 2015. Due to the retirement of Steve, this was overlooked and not addressed for 2016. Due to vendor issues, they were unable to obtain bids. This will need to be updated and addressed.
- **Extended 911 Budget Forecast:** A draft was presented, but it is still in draft form. Gank will have additional information for the next meeting.

Communications:

- LTE: Gank stated that the Governor will make the decision by the end of the year as to whether the State will go ahead with the LTE system which will give us priority band width.
- Mic fees are going away. It will now be a \$250 set up fee. Chief Baker commented that this might increase his interest in 800 radios.

Member Comments:

- Bary: Committee and Commissioners would like all complaints with communications to be formalized as heresy cannot be acted on.
- Gank: Some of the issues are equipment issues. He would like to see all radios have a radio ID. This would also allow for a 3 year review of the equipment.

Meeting adjourned at 3:15 pm.

Next Meeting: May 11, 2016 @1:00 pm

Meeting Adjourned at

Respectfully Submitted,
Leslie Meyers, Secretary