

Antrim County Commission on Aging

308 East Cayuga St. P.O. Box 614

Bellaire, MI 49615

231-533-8703

Fax: 231-533-5310



ANNUAL REPORT FY-2018

Email: coa@antrimcounty.org

Facebook: <https://www.facebook.com/AntrimCOA/>

Website: <http://www.antrimcounty.org/coa.asp>



To: Antrim County Residents and Board of Commissioners

HIGHLIGHTS FROM 2018

- ⇒ Installed LED Lighting Throughout COA Building
- ⇒ Added Daily, 3 Menu Options for Home-Delivered Meals Clients
- ⇒ Participated as a Food Sponsor for BASA (Bay Area Senior Advocates) Senior Expo and were recipients of BASA Cares & BASA Senior Support funds which were applied to unmet needs of seniors in Antrim County, saving 2 seniors from eviction, restored water to 1 home, provided heat for 3 households and purchased emergency insulin supply
- ⇒ Participated in Region 10 AAANM Community Needs Survey
- ⇒ Added Debit/Credit Card Processing thru GovPayNet
- ⇒ Switched from Landlines to Cell Phones at two of our three satellite locations
- ⇒ Exceeded our Nutrition Program Goal (40,000 meals served) by more than 7500 meals.
- ⇒ Received Private Donations in excess of \$50,000, to purchase a new Meals on Wheels truck (in 2019).

WHAT'S INSIDE?

- 3 Programs
- 4 Congregate Sites/Activities
- 5 Senior Trips
- 6 Township Participation
- 7 FY18 Revenue
- 8 FY18 Costs
- 9 In-Home Service Reports
- 10 Meal Reports
- 11 Volunteers
- 12 Staff Page & Goals

COA BOARD OF ADVISORS 2018-2019

Rick Teague

Beverly McCamman

Sally Hannert

Jeanette Hayes

Brenda Ricksgers

Chair

Vice-Chair

Secretary

Trustee

Liaison / Board of Commissioners / District #6

Mission

To improve the quality of life and maintain the highest level of independence for those persons age 60 and over, who reside in Antrim County

Antrim County Commission on Aging is for and about seniors of Antrim County, and is supported through...

Federal and State Grants, Aging and Adult Services Agency, Area Agency on Aging (Region 10) of Northwest Michigan, Memorials, Local Contributions, Fundraisers, Private Donations and Senior Millage.

Information & Assistance

An excellent information and referral source, the Antrim County Commission on Aging helps seniors and their families by answering questions about specific services and providing guidance on how to access a variety of programs and agencies available to residents of our County.

SERVICES

- ◆ Home-Delivered Meals
- ◆ Congregate Meals
- ◆ Dining Out Program
- ◆ Senior Project Fresh
- ◆ Personal Care
- ◆ Respite Care
- ◆ Homemaker Program
- ◆ Home Chore Program
- ◆ Snow Removal Program
- ◆ Medical Transportation
- ◆ Foot Care Clinics
- ◆ Blood Pressure Screening
- ◆ Flu Immunizations
- ◆ Medicare/Medicaid Assistance Program
- ◆ Volunteer Opportunities
- ◆ Loan Closet for Durable Medical Equipment
- ◆ Options Counseling
- ◆ Tax Assistance
- ◆ Caregiver Classes
- ◆ PATH Workshops (personal action toward health)
- ◆ Monthly Newsletter
- ◆ Project Lifesaver

AARP Tax-Aide

	<u>2018</u>	<u>2017</u>	<u>2016**</u>
Total filings*	184	161	142
% change from prior yr.	+14	+11	
% returned from prior yr.	58		

*Actual number of people served is higher since some filings included more than 1 person and some were served but did not file.

** 1st year of recorded data

Chair Exercise Group



Congregate Meals

Four Nutrition Sites are located throughout Antrim County.

Price:

\$3 suggested donation for 60+ and their spouses
\$5 breakfast/\$6 lunch for all participants under 60

Activities

Some activities at the Senior Centers include:

- Wii Bowling
- Senior Trips
- Mah Jongg
- Book Club
- Holiday Parties
- Painting
- Chair Exercises
- Monthly Ethnic Meals
- Annual Summer Picnic
- Crafts
- Bingo
- Euchre
- Zumba
- Educational Presentations

Bellaire Senior Center

Monday - Friday

No reservations required

Breakfast 8a.m. - 9a.m.

Lunch 11:30a.m.- 12:30p.m.

Elk Rapids Senior Meal Site

(Sacred Heart Church)

Monday - Thursday

Lunch - Noon

Reservations: 231-264-6490

Central Lake Gov't Building

Monday - Thursday

Lunch - Noon

Reservations: 231-350-8247

Mancelona Senior Center

Monday - Friday

Lunch - Noon

Reservations: 231-587-9131

WII BOWLING TOURNAMENT



Tim & Sally Hannert at the
St. Patrick's Day Dinner



Senior Trips

One of our newest activities—Out of State Senior Trips, led by Beth Lacy, Bellaire Site & Activities Coordinator, has been a big hit this year.

With the help of Diamond Tours, she took our groups to Chicago and Niagara Falls in 2018. Plans for Pigeon Forge are in the works for 2019.

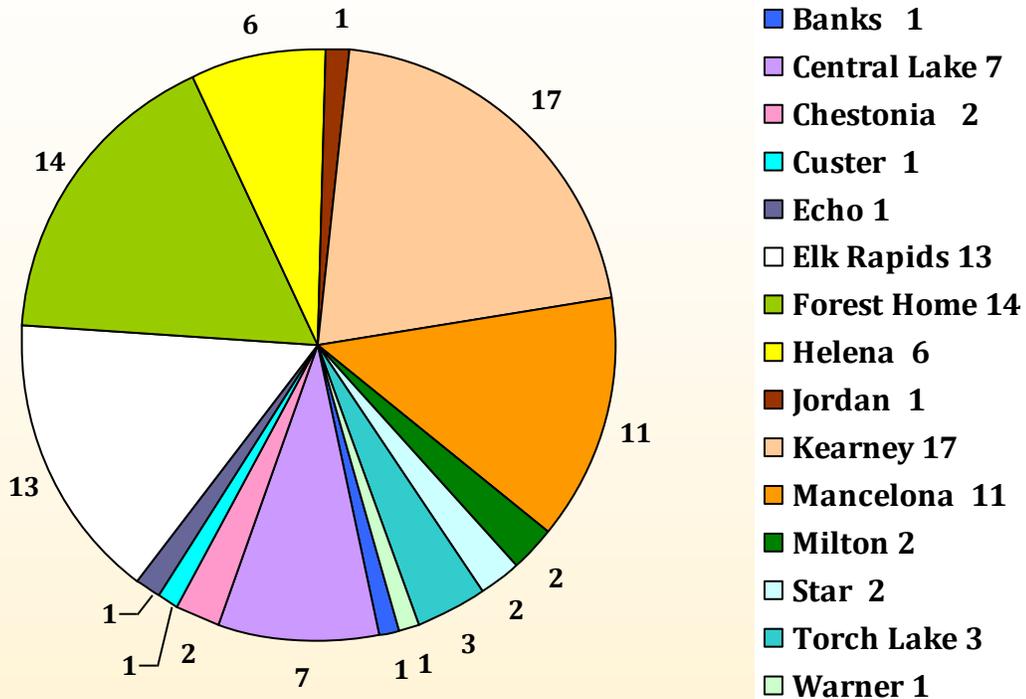
The participants have thoroughly enjoyed these trips, having fun and making new friends along their way.

Watch our monthly newsletters for information on future adventures.

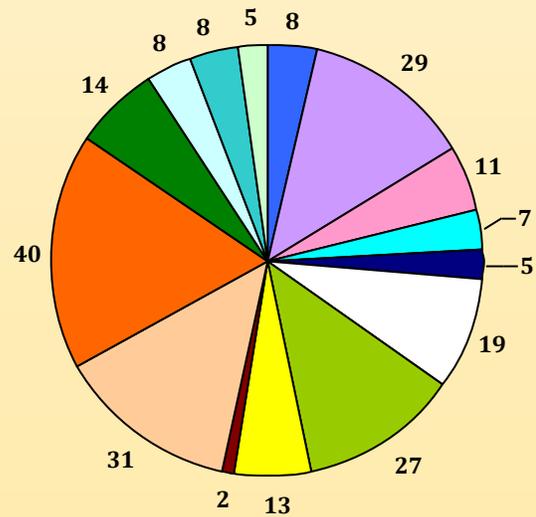
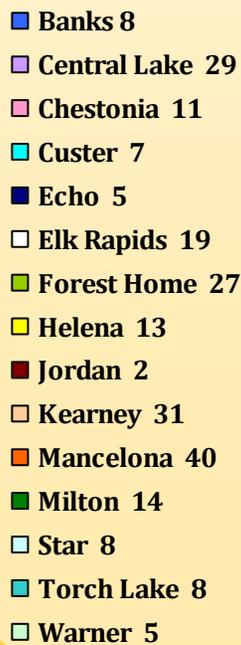


TOWNSHIPS SERVED

CLIENTS RECEIVED IN-HOME SERVICES IN FY-2018



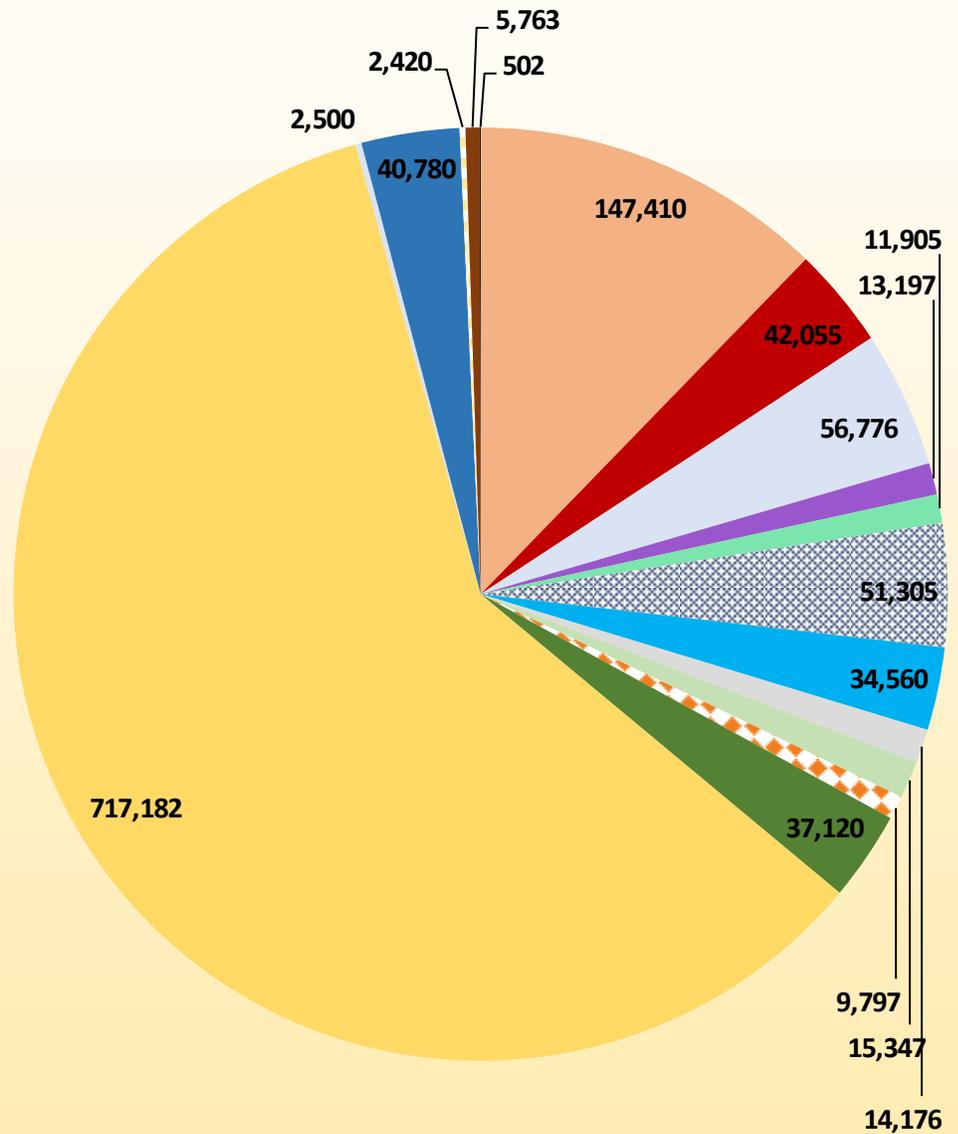
CLIENTS RECEIVED HOME-DELIVERED MEALS IN FY-2018





REVENUE

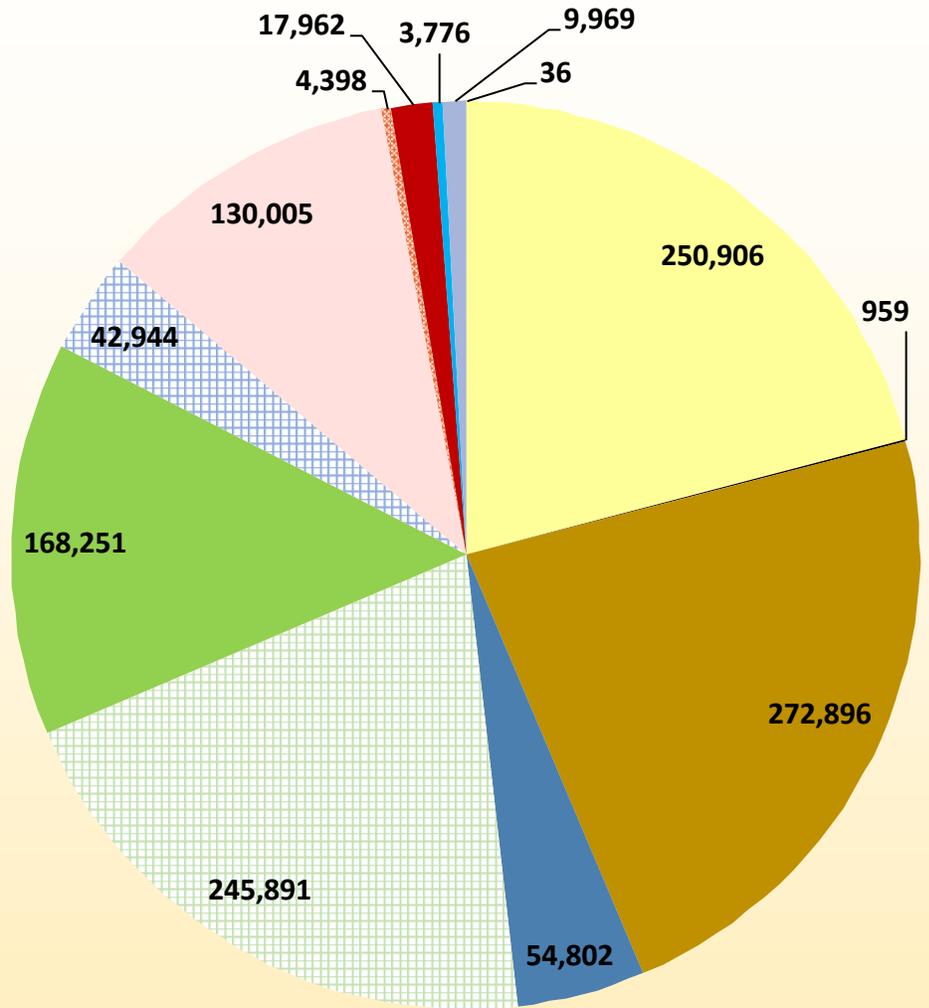
- AAANM
\$147,410
- Activities & Trips
\$42,055
- Congregate Donations
\$56,776
- Donations & Memorials
\$13,197
- Fundraisers
\$11,905
- Truck Fund
\$51,305
- Home Delivered Meals PI
\$34,560
- Homechore
\$14,176
- In-Home Services
\$15,347
- Interest
\$9,797
- Medicaid Waiver
\$37,120
- Millage
\$717,182
- MIPPA /ADRC
\$2,500
- Purchase of Service
\$40,780
- Rent
\$2,420
- Transportation
\$5,763
- Unrealized Gain/Loss
\$502



Overview for FY – 2018
\$1,202,795.00

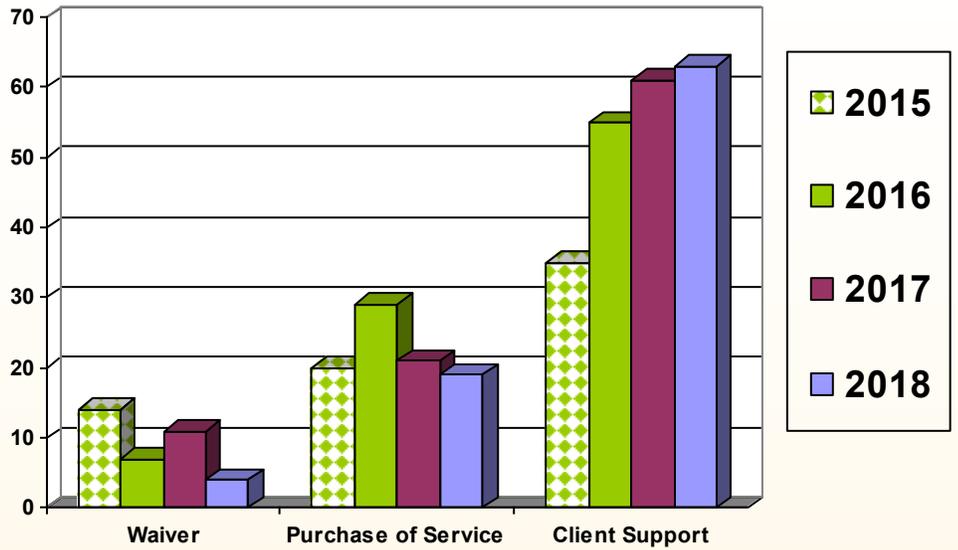
Use of Resources

- Bank Fees 36
- Business Operations 250,906
- Capital Outlay - Computers 959
- Congregate Meals 272,896
- Events/Activities/Trips 54,802
- ▨ FY-18 Fund Balance 245,891 (not audited)
- Home Delivered Meals 168,251
- ▨ Homechore 42,944
- In Home Services 130,005
- ▨ Memorials 4,398
- RN Services 17,962
- Senior Companion 3,776
- Transportation 9,969



Overview for FY – 2018
\$1,202,795.00

In-Home Clients Served (Unduplicated)



	<u>Waiver</u>	<u>Purchase of Service</u>	<u>Client Support</u>
2015	14	20	35
2016	7	29	55
2017	11	21	61
2018	4	19	63

In-Home Client Hours Served

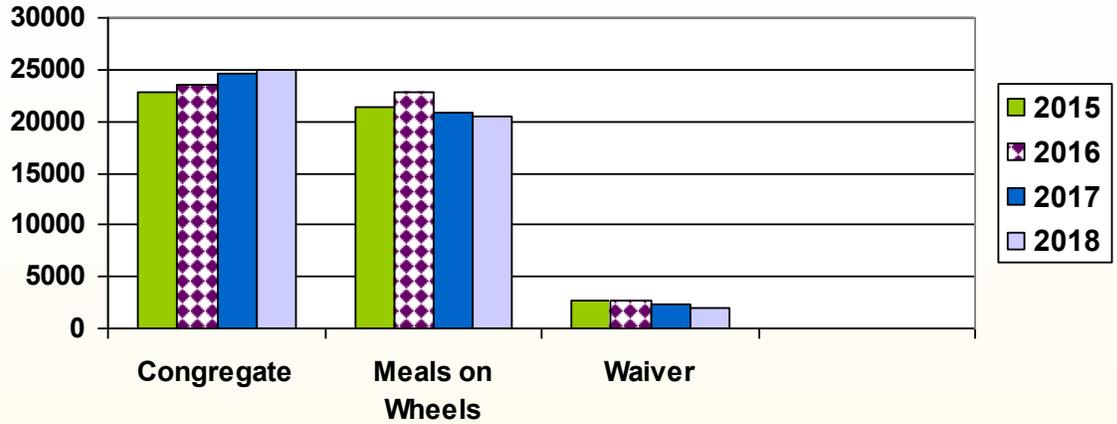


	<u>Waiver</u>	<u>Purchase of Service</u>	<u>Client Support</u>
2015	1710	2003	1219
2016	915	2427	1926
2017	1419	1761	2228
2018	1121	2632	2177



CHARLIE ANDERSON—
ONE OF OUR MANY
DEDICATED DRIVERS

Meals Served



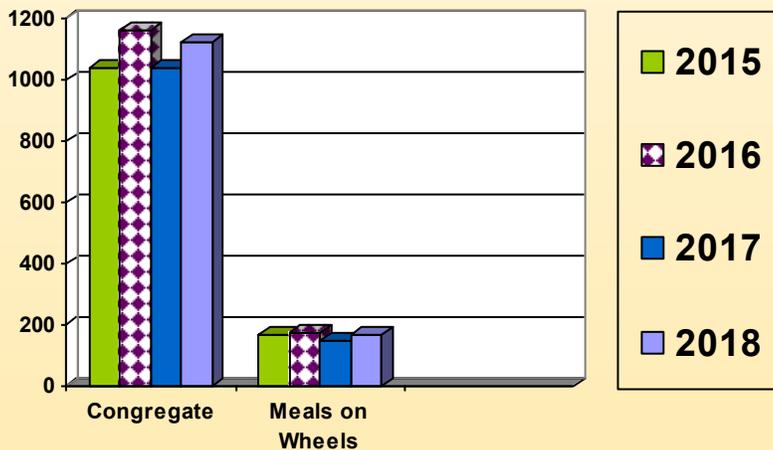
	<u>Congregate</u>	<u>Meals on Wheels</u>	<u>Waiver</u>
2015	22,746	21,418	2,726
2016	23,607	22,889	2,690
2017	24,542	20,737	2,419
2018	25,015	20,564	1,988

Under 60 yrs. meals served for 2018 = 2,346

MEALS ON WHEELS TRUCKS



Clients Served (Unduplicated)



	<u>Congregate</u>	<u>Meals on Wheels</u>
2015	1039	169
2016	1157	175
2017	1034	150
2018	1117	167



OUTSTANDING VOLUNTEERS AT RECOGNITION DINNER—JUNE 2018

Left to Right: Judy Parliament, COA Director; Jeanette Hayes, COA Board of Advisors; Violet Zimmerman, Home Delivered Meals & Special Event Volunteer; Terry Forward, Elk Rapids Meal Site Volunteer; Amy Tate, Nutrition Program Coordinator; Jim & Carolynn Nichols, Home Delivered Meals Volunteers.

Commission on Aging relies heavily on the generosity of our volunteers to carry out the work of our agency. We could not provide the services we currently offer, without their service. During FY18, 11,325 volunteer hours were logged—assisting in 5 different areas of need. At the June 2018 Volunteer Dinner, the volunteer with the most hours, had served 548 hours in the previous year.

"Nobody can help everybody,
but everybody can help somebody." Author Unknown

THE CENTRAL LAKE GROUP KNOWS HOW TO HAVE FUN!



BETH—OUR SOCIAL BUTTERFLY



AND THE WINNER IS...

SHANNON, ELIZABETH and AMY DRAW THE NAMES.



Staff Members

Antrim County Commission on Aging

Current Staff At Time of Production & Presentation

JUNE 2019

Together

Everyone

Achieves

More

IN-HOME SERVICES

CLERK II - COORDINATOR

Elizabeth Springer

CNA/CENA's /HOMEMAKERS

Sandy Bodley

Brooke Crandall

Peggy Crider

Michelle Frattini

Mike LaBeau

Tammy Lambert

Kristy Windish

I&A, CHORE & TRANSPORT

CLERK II - COORDINATOR

Vacant

CLERICAL ASSISTANT - Part Time

Annette Fales (4 1/2 Hrs. per week)

MMAP PROGRAM

VOLUNTEER COUNSELORS

Gary Ciphers - Volunteer

Annette Fales - Volunteer

STATISTICIAN

Bill Griffith - Volunteer

NUTRITION PROGRAMS

CLERK II - COORDINATOR

Amy Tate

FOOD SERVICE COORDINATOR

Jan Clark

ASSISTANT COOK - Full Time

Vacant

ASSISTANT COOK - Part Time

Donna Harvey

KITCHEN ASSISTANT—

Vacant

MEAL SITE COORDINATORS

Bellaire - Beth Marshall-Lacy

Central Lake - Sharon Pletcher

Elk Rapids - Maria Garcia-VanConett

Mancelona - Cheryl Schmidt

ACTIVITIES COORDINATOR

Beth Marshall -Lacy

CUSTODIAN—Part Time

Jim Dewey



DIRECTOR

Judy Parliament

coa@antrimcounty.org

GOALS FOR 2019—2020

- Improve employee retention by offering competitive wages and/or benefits resulting in the provision of more consistent in-home service hours for our seniors
- Work with community collaborative partners to improve transportation options for seniors
- Partnerships with local farmer(s) to include more fresh, local produce in our meal preparation